

MÜŞTERİ MEMNUNİYET ANKETİ /CUSTOMER SATISFACTION SURVEY

Lütfen UAC' yi aşağıda verilen bilgiler doğrultusunda değerlendiriniz. Lütfen aşağıda belirtilen puanlama sistemini kullanınız. /Please evaluate UAC in the direction of information given below. Please use the point scoring system.

1= Çok Kötü/Very Bad 2= Kötü/Bad 3= Orta/Medium 4= İyi/Good 5= Çok İyi/Very Good

UAC'nin Değerlendirilmesi/ Evaluation of UAC:

Performans Kriteri/ Performance Criteria		1	2	3	4	5
01	Taleplerinize Cevap Verme/Answering Your Demands	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
02	Ulaşılabilirlik/Accessibility	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
03	Ayrıntılı Planlama/Detailed Planning	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
04	Soruları Cevaplandırabilme/Ability to Answer Questions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
05	Zamanlama/Timing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
06	UAC'yi Başka Firmalara Önerme Derecesi/Advise Degree of UAC to Other Firms	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
07	Pazarlama/Marketing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
08	Dokümanları Sağlama/Providing Documents	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
09	Güleryüzlülük/Good Humour	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10	Profesyonellik/Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11	Fiyat Uygunluğu/Price Compliance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12	Genel Yeterlilik/General Competency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13	Sertifika Teslim Süresi/Certificate Submitting Time	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14	Denetim Ekibi/Audit Team					
	Başdenetçi/Lead Auditor:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Denetçi/Auditor:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Denetçi/Auditor:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Teknik uzman/Tech.Expert:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Görüş ve Önerileriniz/Opinions and Suggestions:

Firma /Onay/ Firm Stamp/Confirmation:	Değerlendirmeyi Yapan/Evaluated by:
	Değerlendirme Tarihi/Evaluation Date:

1. Vereceğiniz bilgiler kesinlikle gizli kalacaktır. / The information provided by you will definitely be confidential.
2. Anketi doldurduktan sonra kargolamanızı veya info@uacbelgelendirme.com adresine e-posta ile göndermenizi rica ederiz./ After filling out the questionnaire, we kindly ask you to ship it or send it via e-mail to info@uacbelgeleme.com

Anketimizi cevaplandırdığınız için teşekkür ederiz. / Thank you for responding to survey.